

MICROSOFT AZURE EXPERT MSP

Azure Managed Services

End-to-end Azure management,
optimisation and governance.

Wragby Business Solutions & Technologies Limited

www.wragbysolutions.com

AZURE MANAGED SERVICES

End-to-end management, optimisation and governance for your Microsoft Azure environment.

OVERVIEW

Built for organisations that run on Azure

A growing Azure footprint without the right structure leads to unplanned costs, unmonitored risk, and decisions made under pressure. Wragby gives you a dedicated team of certified architects, engineers and site-reliability experts who proactively manage, monitor and continuously optimise your estate.

Small & medium businesses

Enterprise organisations

Government institutions

Non-profit entities

WHAT WE DELIVER

Service Highlights

01

Predictable costs

We track and forecast your Azure consumption so spend stays predictable, not reactive.

02

Proactive monitoring

Continuous monitoring of health and performance across every Azure application and service.

03

Proactive maintenance

We patch, update and maintain your Azure resources to maximise stability and reliability.

04

Rapid response

We troubleshoot, resolve incidents and escalate directly to Microsoft when required.

05

Strategic guidance

Architecture-led advisory as your business and the Azure platform evolve together.

06

Governance & security

Your estate stays compliant with cloud best practices, monitored and maintained end to end.

WHY WRAGBY

A managed partner, not just a helpdesk



Tiered service offerings

From a free entry tier to a full-scale Premium-Pro bundle — choose the level of management that matches your cloud maturity and budget.



Dedicated technical team

Committed support across incident management, partner engineers, SREs and direct Level 3 access at premium tiers.



Compliant Azure estate

Aligned to the Microsoft Cloud Adoption Framework and monitored by certified Azure experts against cloud best practice.



Greater performance

Free your IT team to focus on core priorities while we optimise your Azure resources for efficiency and reliability.

CREDENTIALS

Microsoft Partner Credentials

Wragby holds all six Microsoft Solutions Partner designations, the Azure Expert MSP designation — the only partner in Sub-Saharan Africa to hold this status — and the elite Microsoft Frontier Partner badge.

SIGNATURE CREDENTIAL

Azure Expert MSP

Sole holder in Sub-Saharan Africa

SIGNATURE CREDENTIAL

Frontier Partner

AI-first leadership across Microsoft Cloud

SOLUTIONS PARTNER

Infrastructure (Azure)

Migration, landing zones and IaaS

SOLUTIONS PARTNER

Data & AI (Azure)

Analytics, databases and applied AI

SOLUTIONS PARTNER

Digital & App Innovation

Cloud-native application development

SOLUTIONS PARTNER

Modern Work

Microsoft 365 and collaboration

SOLUTIONS PARTNER

Security

Identity, threat protection and compliance

SOLUTIONS PARTNER

Business Applications

Dynamics 365 and Power Platform

Service tiers & offerings

Five tiers structured to match your Azure maturity and the level of operational ownership you want Wragby to carry. All tiers run on a Managed Services by Default model — onsite or remote, continuous or scheduled, across every industry vertical.

Capability	MS-Def Free	Essentials	RECOMMENDED Advanced	Premium-Lite	Premium-Pro
Response time (P1)	24 hr	24 hr	15 min	15 min	15 min
Proactive monitoring & ITSM self-care	✓	✓	✓	✓	✓
Shared TAM + Microsoft Premium Support	—	✓	✓	✓	✓
Solutions Architect + Service Delivery Mgmt	—	—	✓	✓	✓
Level 3 direct access + Dedicated SRE	—	—	—	✓	✓
Managed Security + Capacity planning / DR	—	—	—	✓	✓
Support hours (annual)	up to 25	50	100	640	1,200+
Annual price	Free	₦4.19M	₦9.36M	₦37.45M	₦101.13M

Prices quoted annually in Nigerian Naira (₦), abbreviated here; exact figures overleaf. MS-Def free tier available to all active Wragby CSP customers. Onsite, remote, continuous or scheduled delivery across all paid tiers. Prices subject to review.

RECOMMENDED TIERS

Choose your level of ownership

MS-Def & Essentials	RECOMMENDED Advanced	Premium-Pro
Low-friction entry — every Wragby CSP customer starts here	Business-hours partner engineer + full architecture support	Full-scale, SLA-backed operations with managed security
✓ 24x7 support, 24 hr response ✓ Wragby ITSM self-care access ✓ Proactive monitoring & alerting ✓ Shared Technical Account Manager ✓ Microsoft Premium Support access	✓ 24x7 support, 15-min P1 response ✓ Partner engineer (business hours) ✓ Shared TAM & Solutions Architect ✓ Service Delivery Management ✓ Proactive monitoring & alerting	✓ 24x7 support, 15-min P1 response ✓ Direct access to Level 3 support ✓ Dedicated Site Reliability Engineer ✓ Managed Security — threat detection & response ✓ Capacity planning, cost optimisation, backup & DR
Free up to 25 hrs Essentials ₦4,191,457.99 / yr	₦9,355,701.52 / yr up to 100 support hours	₦101,127,724.61 / yr 1,200+ support hours

Ready to let Sub-Saharan Africa's first Azure Expert MSP run your cloud?

Predictable pricing, proactive monitoring and architecture-led guidance, backed by seven Microsoft credentials no other Sub-Saharan partner holds.

- 1 Choose your tier**
Pick the level of management that fits your Azure maturity and budget.
- 2 Onboard via Marketplace**
Search “Wragby Azure Managed Services” on Azure Marketplace and select Get it now.
- 3 We take it from there**
Onboarding, monitoring and optimisation begin immediately.

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